

CANINE COUNTRY CLUB AND GROOMING, LLC

PLAYCARE SERVICE AGREEMENT

Owner name: _____	Date: _____
Address: _____	Phone: _____
Email: _____	Pet name: _____
Breed: _____ Age: _____ Weight: _____	Service: Playcare
Veterinarian: _____	Vet phone: _____
Emergency contact: _____	Phone: _____

Health Requirements and Disclosure

Owner confirms that the pet is healthy enough for the requested service and has disclosed all known medical conditions, medications, allergies, injuries, seizures, neurological concerns, contagious symptoms, bite history, handling sensitivities, and behavioral concerns.

Required: Current rabies and DHLLP vaccination records and a clean fecal result. **Bordetella is not required, but is encouraged for puppies and geriatric dogs.** The Company may postpone or decline service when records are incomplete or when illness, parasites, or safety concerns are present.

Evaluation and Ongoing Eligibility

Owner authorizes an initial and ongoing evaluation of the pet's comfort, health, body language, play style, handling tolerance, and compatibility. Passing an evaluation does not guarantee permanent eligibility. The Company may change groups, provide individual activity, require a break, request pickup, or discontinue Playcare when needed for safety or welfare.

Balanced Day and Rest

Owner understands that Playcare is a structured day rather than nonstop group play. It may include compatible small-group play, staff interaction, enrichment, potty breaks, individual housing, meals when arranged, and scheduled rest or quiet time.

Group-Play Risks

Dogs communicate and play using movement, mouths, paws, vocalization, chasing, and physical contact. Even in compatible groups with active supervision, ordinary incidents may include scratches, punctures, sprains, strains, broken nails, stress, escape attempts, or transmission of illness. Owner must disclose any prior bite, fight, resource-guarding, fence-climbing, escape, or handling incident.

Pickup and Service Changes

Owner or the emergency contact will remain reachable and will retrieve the pet within the time requested if the Company determines that the pet is ill, highly stressed, unsafe, or unable to participate comfortably. The Company may recommend training, veterinary assessment, private care, or another service better suited to the pet.

Food, Medication, and Belongings

Meals or medication during Playcare must be arranged in advance and supplied as directed by the Company. Personal belongings should be limited to approved, clearly labeled items.

PLAYCARE AGREEMENT - CONTINUED

Acknowledgment of Risk and Limited Release

Playcare involves movement, group interaction, staff handling, rest in an individual space, and proximity to other dogs. Even with reasonable care, pets may experience stress, illness, escape attempts, scratches, bites, falls, allergic reactions, or injury caused by their own behavior or another animal.

To the fullest extent permitted by Michigan law, Owner assumes the ordinary and inherent risks of the authorized service and releases the Company, its owners, employees, and agents from claims arising solely from those inherent risks or ordinary negligence. This paragraph does not release liability for gross negligence, willful or wanton misconduct, intentional wrongdoing, or any liability that cannot lawfully be waived.

Emergency Veterinary Authorization

If the pet appears ill or injured and the Owner or emergency contact cannot be reached promptly, Owner authorizes the Company to seek evaluation and treatment from the pet's veterinarian or another reasonably available licensed veterinarian. The Company will make reasonable efforts to contact the Owner first when circumstances permit. Owner accepts financial responsibility for authorized veterinary care and related transportation.

Emergency-care spending instruction: ☐ Use reasonable professional judgment to stabilize my pet ☐ Do not exceed \$_____ before further authorization, unless immediate action is reasonably necessary to prevent serious harm.

Payment, Cancellation, and Collection

Owner agrees to pay the fees in effect when service is provided, including approved add-ons, extended-care charges, veterinary expenses, and applicable late-cancellation, no-show, or late-pickup charges disclosed in the current fee schedule. Payment is due when requested by the Company. Unpaid balances and animals not retrieved as agreed will be handled only through lawful notice and collection procedures; this agreement does not authorize informal transfer or disposal of an animal.

Photo/Video Permission - Optional

☐ Yes, the Company may use non-identifying photos or videos of my pet for its website, social media, or promotional materials. ☐ No.

Michigan Law; Entire Agreement; Severability

Michigan law governs this agreement. Any venue provision should be completed after attorney review for the county where the business operates. This agreement and incorporated written materials are the entire agreement for the service. If one provision is unenforceable, the remaining provisions continue to the extent permitted by law. Changes must be in writing or in a retained electronic record.

OWNER ACKNOWLEDGMENT

I have read this entire agreement, had the opportunity to ask questions, and confirm that the information I provided is complete and accurate. I am the pet's owner or am authorized by the owner to enter into this agreement. I agree that my handwritten or electronic signature may be used to accept these terms.

Owner signature: _____ Date: _____

Printed name: _____

Company representative: _____ Date: _____

Agreement version/effective date: Playcare _____