

CANINE COUNTRY CLUB AND GROOMING, LLC

GROOMING SERVICE AGREEMENT

Owner name: _____	Date: _____
Address: _____	Phone: _____
Email: _____	Pet name: _____
Breed: _____ Age: _____ Weight: _____	Service: Grooming
Veterinarian: _____	Vet phone: _____
Emergency contact: _____	Phone: _____

Health Requirements and Disclosure

Owner confirms that the pet is healthy enough for the requested service and has disclosed all known medical conditions, medications, allergies, injuries, seizures, neurological concerns, contagious symptoms, bite history, handling sensitivities, and behavioral concerns.

Required: Current rabies and DHLLP vaccination records and a clean fecal result. **Bordetella is not required, but is encouraged for puppies and geriatric dogs.** The Company may postpone or decline service when records are incomplete or when illness, parasites, or safety concerns are present.

Grooming Authorization

Owner authorizes bathing, brushing, drying, haircutting, nail care, ear cleaning, and other grooming services selected at scheduling or check-in. The Company may make reasonable adjustments needed for safety, coat condition, pet tolerance, or time constraints, but will attempt to obtain approval before a material change when practical.

Matting and Coat Condition

If your pet has matting, please tell us when scheduling so we can reserve appropriate time. If significant matting is discovered at check-in and additional time was not scheduled, the appointment may need to be rescheduled so the dematting service can be completed safely and properly.

Owner understands that removing tight mats can reveal or contribute to skin irritation, bruising, sores, parasites, hematomas, clipper irritation, or minor nicks, and that a shorter haircut may be the safest option. The Company will prioritize humane handling over preserving coat length.

Behavioral and Medical Safety

Your pet's safety and well-being come first. If, at any point, the pet shows behavior or physical distress that makes continued grooming unsafe for the pet or staff, the Company may pause, modify, or discontinue the service. This may include extreme fear, panic, aggression, inability to tolerate handling or equipment, or concerns related to a known or suspected neurological or medical condition.

The Company may decline or stop the groom and may recommend veterinary-supported grooming or another setting better suited to the pet's needs. Owner remains responsible for work completed and reasonable time reserved, as stated in the current fee schedule.

GROOMING AGREEMENT - CONTINUED

Acknowledgment of Risk and Limited Release

Grooming includes close handling, sharp tools, dryers, water, restraint, and contact with skin, nails, ears, and coat. Even with reasonable care, pets may experience stress, illness, escape attempts, scratches, bites, falls, allergic reactions, or injury caused by their own behavior or another animal.

To the fullest extent permitted by Michigan law, Owner assumes the ordinary and inherent risks of the authorized service and releases the Company, its owners, employees, and agents from claims arising solely from those inherent risks or ordinary negligence. This paragraph does not release liability for gross negligence, willful or wanton misconduct, intentional wrongdoing, or any liability that cannot lawfully be waived.

Emergency Veterinary Authorization

If the pet appears ill or injured and the Owner or emergency contact cannot be reached promptly, Owner authorizes the Company to seek evaluation and treatment from the pet's veterinarian or another reasonably available licensed veterinarian. The Company will make reasonable efforts to contact the Owner first when circumstances permit. Owner accepts financial responsibility for authorized veterinary care and related transportation.

Emergency-care spending instruction: ☐ Use reasonable professional judgment to stabilize my pet ☐ Do not exceed \$_____ before further authorization, unless immediate action is reasonably necessary to prevent serious harm.

Payment, Cancellation, and Collection

Owner agrees to pay the fees in effect when service is provided, including approved add-ons, extended-care charges, veterinary expenses, and applicable late-cancellation, no-show, or late-pickup charges disclosed in the current fee schedule. Payment is due when requested by the Company. Unpaid balances and animals not retrieved as agreed will be handled only through lawful notice and collection procedures; this agreement does not authorize informal transfer or disposal of an animal.

Pickup and Service Outcome

Owner will retrieve the pet promptly after notice that grooming is complete. Grooming results depend on coat condition, pet tolerance, health, and the accuracy of Owner's instructions. The Company does not guarantee a particular style when safety, matting, or pet tolerance prevents it.

Photo/Video Permission - Optional

☐ Yes, the Company may use non-identifying photos or videos of my pet for its website, social media, or promotional materials. ☐ No.

Michigan Law; Entire Agreement; Severability

Michigan law governs this agreement. Any venue provision should be completed after attorney review for the county where the business operates. This agreement and incorporated written materials are the entire agreement for the service. If one provision is unenforceable, the remaining provisions continue to the extent permitted by law. Changes must be in writing or in a retained electronic record.

OWNER ACKNOWLEDGMENT

I have read this entire agreement, had the opportunity to ask questions, and confirm that the information I provided is complete and accurate. I am the pet's owner or am authorized by the owner to enter into this agreement. I agree that my handwritten or electronic signature may be used to accept these terms.

Owner signature: _____ Date: _____

Printed name: _____

Company representative: _____ Date: _____

Agreement version/effective date: Grooming _____